FORBES’ BEST BANK IN AMERICA

CENTENNIAL BANK

proudly supports
The Monroe County Sheriff’s Department

MY100BANK.COM | A HOME BANCSHARES COMPANY (NASDAQ: HOMB) | MEMBER FDIC
The Monroe County Sheriff’s Office currently holds a total of five professional accreditation certifications, including both national and Florida state law enforcement accreditations; national and Florida state corrections accreditations and accreditation from the National Commission on Correctional Health Care.

The Triple Crown Award is given to Sheriff’s Offices who achieve simultaneous accreditation from the Commission on Accreditation of the American Correctional Association, The Commission on Accreditation for Law Enforcement and the National Commission on Correctional Health Care. According to the National Sheriff’s Association web site, as of fall of 2013, only 42 Sheriff’s Offices in the country hold this award, eight of them being in the state of Florida.
Hurricane Irma was a tremendous challenge. Most of us here in the Keys were affected by the storm in one way or another. Many lost homes and businesses and for those who didn’t, you know someone who did. A large percentage of residents evacuated for an extended period and spent much of that time worried – about friends, family, and property. The storm was a reminder to us all just how much we are at the mercy of Mother Nature.

The Monroe County Sheriff’s Office was certainly affected. Many of our employees lost homes and property. As law enforcement employees, they had to keep going nonetheless. To call the weeks and months after the storm a challenge is an understatement. Those who were required to stay during and after the storm lived in challenging circumstances, with no power, no water and, in many instances, no place to live.

With challenges regarding staffing already an issue here at the Sheriff’s Office, the storm was particularly worrisome.

As Sheriff, I couldn’t be prouder of our community. Everyone pulled together, stared diversity in the face and got to work. We saw so many people working — not to better their own situation, but to lend a hand to neighbors in need. I was very proud to see many of our employees leading by example in their neighborhoods and in their jobs here at Sheriff’s Office.

From Key Largo to Key West, we saw neighbors helping neighbors, cleaning yards, fixing roofs, sawing fallen trees and removing debris. Our community had a long to-do list after the storm and there were certainly hiccups in the process. And yes, the list still remains unfinished today. There are still many residents living in temporary housing. Many still working to return their lives to normal.

To all of you who are still working to recover, remember: we are all in this together and we know there is still work to do.

To be sure, Hurricane Irma tested our agency’s, “Better, Cleaner, Safer” initiative. We remain focused on this initiative and, after the storm, there is still a lot of debris to remove from our streets and neighborhoods. I’ve said it many times before and I’ll continue to say it: the safety and security of our community is all about partnerships. When we care for each other, look out for our neighborhoods and partner together, we all win.

People ask me from time to time why deputies spend so much time removing graffiti and trash in our community. We do it because we believe cleaner communities are safer communities. When people are proud of their community, they care about it. People who have spent time making their community a better place, are more inclined to report crime — both large and small. Criminals take note of that and will look for easier targets elsewhere.

Also on the safety and security front, I’m happy to report that our Trauma Star helicopter program grew by leaps and bounds in 2017. The number of life-saving flights has been steadily increasing. We are on pace to conduct 1,200 flights in 2018 and the program is operating in the black, meaning there is no cost to taxpayers. In 2017, the program made more than $914,000 in profit — impressive considering trauma flights for Keys residents cost them nothing out of pocket.

The Trauma Star now has a helicopter stationed full-time at the Lower Keys hospital and we’re working to purchase another helicopter due to demand. During a tough year, the program was a definite high point. Being good fiscal stewards of taxpayer money is always a priority for this agency and I’m happy to report that this Annual Report did not entail the use of taxpayer funds to produce. Instead, we have used advertising proceeds to pay for the publication, which helps us to keep our residents up to date on our agency operations.

I’m proud of this agency and our community. We are proof that Keys people are resilient, resourceful and, most of all, that we all care about this beautiful place we call home. We all live here. Our children go to school here. We work and play here. Together, we can continue to make Monroe County a safe place to live through community partnerships.

I remain committed to that philosophy, and I hope you all do as well, no matter what Mother Nature might have to say about it.
Command Staff

Pictured from left: Administrative Chief Mike Rice, General Counsel Patrick McCullah, Florida Highway Patrol Lieutenant Kathleen McKinney, Captain Don Hiller, Reserve Captain Ted Migala, Captain Corey Bryan, Operations Major Chad Scibilia, Colonel Lou Caputo, Sheriff Rick Ramsay, Detention Major Tim Age, Detention Captain Anne Sweeney, Internal Affairs Captain Lee Ann Holroyd, Captain Donnie Catala, Detention Captain Jon Crane, Director Hugo Barrera, Deputy Director Gary Grimm. Also pictured are Fish and Wildlife Commission Dave Dipre, Captain Don Fanelli, Captain Penny Phelps and Deputy Director Joel Widell.
Hurricane Irma

The biggest event of 2017 was Hurricane Irma, a category 4 hurricane which hit the Lower Keys in early September. The storm devastated the area between Sugarloaf Key and Big Pine Key, also doing severe damage to most of the Florida Keys. An evacuation of residents certainly saved lives, but many of those returning to the Keys found their homes destroyed, or so badly damaged they were uninhabitable. Almost 500 inmates from the Monroe County Detention Center were evacuated to Palm Beach County – the first time inmates had ever been evacuated from the county. Deputies and detectives required to stay in the county had to endure difficult conditions as all communications were down for days – including police radios; power was out for weeks in some areas, the Keys water supply was compromised and it took considerable time to clear the roadways enough to bring in needed supplies.
MCSO Locations Throughout the Keys

The Florida Keys are a chain of islands extending south and west from the southern tip of Florida. The Monroe County Sheriff’s Office is the primary law enforcement agency providing service to the residents of the county. The agency’s jurisdictional area extends from the Monroe County line at the 112 mile marker of U.S. One (including County Road 905 and a portion of Card Sound Road) to the island of Key West at the 5 mile marker of the same highway. The agency is also charged with operating county detention facilities and serving civil papers in the entire county.

The Sheriff’s Office has its main headquarters building, and its main detention center just outside of Key West on Stock Island. The county is broken up into districts, including the Lower Keys (District One), the Middle Keys (Districts Four and Five), Islamorada (District Six) and the Upper Keys (District Seven).

While the Sheriff’s Office is the primary law enforcement agency for Monroe County, other local, state and federal agencies operate in the Florida Keys. The Florida Highway Patrol investigates most accidents on Keys’ roadways. The Florida Fish and Wildlife Conservation Commission takes care of most waterborne law enforcement activities. The Naval Air Station, located in the Lower Keys, has its own security force. The city of Key West has its own police force, as does the city of Key Colony Beach. The Sheriff’s Office works closely with all law enforcement agencies in the Keys, and enjoys a good working relationship with all of them.

GENERAL INFORMATION

The Monroe County Sheriff’s Office has 548 employees, including 192 road patrol deputies, 136 corrections officers, 166 support staff and 54 employees in our South Florida High Intensity Drug Trafficking Area office in Miramar, Florida.

SHERIFF’S OFFICE LOCATIONS

HEADQUARTERS (1): Located at 5525 College Road on Stock Island, the Sheriff’s headquarters building houses all the main administrative offices responsible for day-to-day operations, including Finance, Human Resources, Records and Warrants, Civil, Internal Affairs, Information Systems, Training, Legal, Media Relations and Professional Standards. Detectives working Lower Keys cases also have an office in the headquarters building. Housed separately at the courthouse complex in Key West at 500 Whitehead Street is the Sheriff’s Property Division.

DEPARTMENT OF JUVENILE JUSTICE: The DJJ building is located adjacent to the Sheriff’s main detention facility at 5503 College Road, Stock Island. The first floor is dedicated to detention of juveniles, run by the Department of Juvenile Justice. The second floor houses the Sheriff’s main supply office, Juvenile Programs, Victim Advocates and an office for detectives with the Sheriff’s Major Crimes Unit, some county offices as well as a fully equipped gymnasium used by sheriff’s employees as well as county, state and City of Key West employees.

FREEMAN SUBSTATION, CUDJOE KEY (2): The Freeman Substation, at 20950 Overseas Highway, is at the 21 mile marker of U.S. One, on Cudjoe Key. It is home to Lower Keys road patrol and two detectives who work Lower Keys cases. District One runs from the city limits of Key West at the 4 mile marker to the 40 mile marker on the Seven Mile Bridge.
MARATHON SUBSTATION (3): The Marathon Substation, at 3103 Overseas Highway, mile marker 48.7 in the city of Marathon, houses Middle Keys road patrol, and detectives. There is a satellite records office and property office, as well as a civil deputy assigned to the substation. District Four includes the city of Marathon, from the 40 mile marker on the Seven Mile Bridge, to Tom’s Harbor Cut Bridge at the 60.5 mile marker of Highway U.S. One; District Five runs from Tom’s Harbor Cut Bridge to the Islamorada city limits, at the 74 mile marker of Highway U.S. One; District Five runs from Tom’s Harbor Cut Bridge to the Islamorada city limits, at the 74 mile marker of Highway U.S. One. The Sheriff’s communications office - 911 dispatch - is also in Marathon, housed separately, in the state building at 2796 Overseas Highway at the 47.5 mile marker.

AVIATION DIVISION HEADQUARTERS (4): The Sheriff’s aviation hangar, home to the Sheriff’s Aviation Unit, is on the grounds of the Marathon Airport at 10100 Overseas Highway at the 52 mile marker. In addition to housing all Sheriff’s Office aircraft, it also provides a home to the Sheriff’s mobile command post and firearm’s trailer. The building has a fully functional and equipped training classroom, and a gymnasium used by sheriff’s employees.

SPECIAL OPERATIONS AND HIGH INTENSITY DRUG TRAFFICKING AREA: This building, at the north end of Marathon, houses detectives assigned to work specific types of crimes. These include narcotics and major crimes including homicide, sexual battery and child abuse. Victim Advocates are housed here, as is the Sheriff’s intelligence officer. The Monroe High Intensity Drug Trafficking Area group (HIDTA) also works out of this building, coordinating long-term money laundering, racketeering and other types of investigations involving the cooperative involvement of local, state and federal law enforcement agencies.

ISLAMORADA SUBSTATION (5): Servicing the law enforcement needs of the Village of Islamorada, the Islamorada substation is at 86800 Overseas Highway, mile marker 86. District Six road patrol is housed here. District Six runs from the 73 mile marker, at the south end of the Channel Two Bridge, to the 90.5 mile marker at the Tavernier Creek Bridge.
THE ROTH BUILDING, PLANTATION KEY (6): The Roth Building, at 50 High Point Road in Tavernier, services Sheriff’s Office District Seven, which runs from the northernmost city limits of Islamorada at mile marker 90.2 (Tavernier Creek Bridge), to the county line at the 112 mile marker of Highway U.S. One. The district includes Ocean Reef, parts of Card Sound Road and County Road 905.

MAIN DETENTION CENTER (7): The main detention center, at 5501 College Road, holds up to 596 inmates and includes a professional-grade kitchen, sick bay and medical offices, as well as a video first-appearance room and an officers’ dining room. Inmates from the Lower Keys, as well as all inmates judged to be violent or high profile are housed here. The commander of the Detention Bureau has his office in the facility and the day-to-day operations are overseen by two captains, who operate as the facilities commanders, one handling operations and one support services.

MARATHON DETENTION CENTER (8): The Marathon detention center is a satellite facility housing 52 inmates judged to be “low risk.” Located at 3981 Overseas Highway at the 49 mile marker in Marathon, the facility is run by a lieutenant who reports to the operations commander.

PLANTATION KEY DETENTION CENTER (9): The Upper Keys detention facility houses 47 inmates judged to be “low risk” and is located at 53 High Point Road at the 89 mile marker of U.S. One in Islamorada. The facility is run by a lieutenant who reports to the operations commander.
Get it Done. Rent it Now!

Our “No Sweat” Guarantee will allow you to work, free from worry about equipment.

Sunbelt Rentals is a full-service rental company providing a broad range of equipment to industrial, commercial and specialty contractors, as well as do-it-yourselfers. Drawing on years of experience servicing the unique needs that arise in response to any disaster; Sunbelt delivers what you need, when and where you need it. And, we guarantee it.

5565 Second Ave • Stock Island, FL 33040
305-296-2617

7603 Overseas Hwy. Marathon, FL 33050
305-743-6000

1450 Ne 1st Ave, Florida City, FL 33034
305-246-4229

sunbeltrentals.com

Rent on Friday Afternoon and Get the Weekend for a One-Day Price!

10% off next rental* PROMO CODE: SBTRD01

In 2017, the Sheriff’s Office continued its commitment to Monroe County and its citizens and visitors. We take great pride in our community involvement and in our continuing efforts to keep our community clean and crime free.

“We believe cleaner communities are safer communities. When people are proud of their community, they care about it.”

— Sheriff Rick Ramsay
MCSO Interacts with Youth

The Monroe County Sheriff’s Office has a firm commitment to the youth of our community. Our members frequently attend youth-related events, including career days at area schools, neighborhood get-togethers, bicycle rodeos and family events throughout the Keys.

Our school resource officers work full time in Florida Keys schools to keep our kids safe and to interact in a non-threatening, friendly setting with kids of all ages.

We have an active Sheriff’s Office Explorer program which teaches members respect, honesty, integrity and the importance of teamwork and cooperation with others.

Our Sheriff’s Office Animal Farm is a delight for kids and adults alike; Farmer Jeanne Selander and her animals are always a favorite attraction at the community events they participate in.
Kids are our tomorrow - and by helping to teach them how to be good citizens, we will make tomorrow a better place.”
A Look Back at 2017

JANUARY

- A Big Coppitt couple was arrested in a joint narcotics operation after they were found with cocaine, marijuana, and paraphernalia and over $166,000.
- Two boats and a large amount of fishing equipment reported stolen in Marathon and Key Largo. The two boats were later recovered and returned to the owners.
- Three men working for a construction company underground died and a firefighter who attempted to rescue them was severely debilitated at a Key Largo work site. Three sheriff’s deputies were also taken to the hospital for treatment. All were overcome by gases from an underground storm water pipe.
- A Big Coppitt man was arrested after a traffic stop for erratic driving. Three vacuum seal bags filled with 820 grams of marijuana were found in his truck.
- Deputies went to a Key Largo home to arrest a wanted woman. She answered the door naked, swore at them and refused to follow orders then attacked them when they tried to take her into custody. She was booked into jail on numerous charges.
- The community on Big Pine Key turned out to help look for a girl reported missing by her family. She was found safe after it was discovered she’d gone out on a boat with another family and neglected to tell her parents.
- A California woman was arrested on Big Pine Key for slashing a Trump for President sign. She said she did it because it “ruined her chill”.
- A large amount of drugs and paraphernalia were recovered from a vehicle after it was found running with a man behind the wheel. The man was unconscious and had a syringe hanging out of his arm. He was taken to the hospital and fled from that location before he could be arrested. He was caught in February by Homestead Police and returned to Monroe County to face the charges.
- Two brothers from Stock Island were arrested after they pistol whipped and robbed a man. They were wearing masks, but the victim recognized their voices. One of the brothers was on probation and wearing an ankle bracelet that told detectives he’d been on scene during the robbery.
- The Sheriff’s Office helped to escort the Wounded Warrior Ride participants as they traveled from Key Largo to Key West.
- Formal inspections took place county-wide as each district turned out in Class A uniforms with spotless vehicles so command staff could make sure they are ready for duty and have all the proper equipment to do their job.

FEBRUARY

- A Marathon man reported being attacked and robbed as he rode his bike home from work. Two Marathon men were later arrested and charged with the crime.
- Seventeen unlocked vehicles were burglarized overnight in Marathon; in one of the burglaries, a fully loaded semiautomatic handgun was stolen. Three young men from Marathon were later arrested after surveillance video helped to identify them.
- An Islamorada woman was arrested...
for kidnapping her ex-boyfriend’s new girlfriend. During the attack, she threatened the woman with a knife, gagging her and tying a rope around her neck.

- An Islamorada man barricaded himself in a house, fled from deputies in a vehicle, crashed the vehicle; poured gasoline in a house threatening to burn it then fled on foot through a wooded area. He was finally arrested after he was shot with a Taser.

- The Sheriff’s Office was happy to announce major crime in the county was down 15.6% in 2016 over the previous year.

MARCH
- A man living on a boat in Key West Harbor was arrested for attempted murder and sexual battery. While on his boat, he choked a woman unconscious, raped her and tortured her. As she begged for her life, he threatened to kill her. He eventually gave her a ride back to shore where she reported the crime to law enforcement.

- A Cape Coral man was caught with marijuana and a large number of Ecstasy pills after being stopped for speeding. He said his friends, who were in Key West, had forgotten to bring the drugs with them so he offered to deliver them if they paid for his trip.

- A drunk Rhode Island man stole a forklift from a marina because he couldn’t find the keys to his car. He knocked down the marina gates, but told deputies it was OK, he could fix them because he “was a genius”.

- A Marathon man was caught masturbating in his car while parked at a children’s playground area. An off duty Sheriff’s deputy spotted him; he was assisted in detaining the man by citizens in the area until on-duty officers responded and took him into custody.

- A Stock Island man was arrested for throwing an ax at his father during an argument over money. The father’s wrist was seriously injured in the attack.

- A Big Pine Key woman was arrested after she punched her fiancé in front of his parents, then stabbed him after returning home. The victim was airlifted to Miami where he later died of his injuries. The suspect was charged with murder.

- Two Big Coppitt Key men were arrested on drug related warrants. Detectives serving the warrants also found 95 grams of heroin, along with 45 grams of Spice, some marijuana and drug paraphernalia.

- The Sheriff’s Office and Fish and Wildlife officers cleaned up the waters near Cow Key Channel.

- Sheriff’s deputies in the Upper Keys helped find care for a confused elderly man who was unable to care for himself. They spent a day cleaning his house and making sure it was ready for his return.

- The Special Olympics Law Enforcement Torch Run took place on Stock Island and in Key West to raise money and awareness for the Florida Special Olympic games.

- The Sheriff’s Office was reaccredited by the Commission on Accreditation for Law Enforcement and received an additional “Excellence” Award for compliance with CALEA’s Gold Standard Assessment.
The Sheriff’s Office turned out in large numbers for a big cleanup at Jet Ski Beach in Key Largo.

**APRIL**
- Detectives on a traffic stop arrested a Key West man after they found 32 grams of cocaine and 250 grams of marijuana in his car.
- Three Miami residents were arrested for using fraudulent credit cards. They attempted to buy two new GoPro cameras at an Upper Keys dive shop. Employees realized the cards did not look right and refused the sale. The three were arrested during a traffic stop after leaving the store. Multiple fake cards were found in the vehicle along with marijuana and drug paraphernalia.
- A newspaper delivery person found a man stabbed to death beside the road in Keys by the Sea RV Park in Marathon. A Marathon man was arrested for second degree murder in connection with the death.
- Two deputies checking a suspicious vehicle on Big Pine Key with two men inside found 19 grams of heroin, 169 grams of cocaine, LSD and marijuana in the car. The two men, from Key West and Big Pine Key, were arrested.
- An elderly woman, suffering from dementia, wandered away from the home where her family was staying in Rock Harbor. After an extensive search, she was found the following morning in a wooded area. She was still alive, but suffering from dehydration.

**MAY**
- A Hialeah man was arrested after he was caught driving dangerously, passing in no passing zones at high speeds. When he was stopped, deputies found three small children in the car, one in another adult’s lap and not in a car seat.
- Seven very young puppies were found abandoned in bushes in Marathon, suffering malnutrition and with severe worm infestations. They were turned over to the FKSPCA.
- A Little Torch Key woman was arrested for stealing $10,000 worth of lottery tickets. She was caught after an audit at the grocery store where she worked revealed her crime.
- A 71 year old Big Pine Key man was found dead inside his home, which was destroyed by fire. The state Fire Marshal was called to investigate the circumstances of the fire and the manner of the man’s death.
- A stolen vehicle, fleeing from deputies at high speeds, was stopped using Stinger Spikes. Four people fled from the car. One of them, a young Miami woman who had been reported missing, was found hiding nearby.
- A warrant was issued for a Homestead man accused of putting hidden cameras inside public restrooms in several locations in the Keys. He was arrested several days after the warrant was issued on a traffic stop in Washington State. He was charged with multiple counts of video voyeurism.
- A driver sitting in his truck on Stock Island with drugs in his lap was arrested by deputies who approached the vehicle to see what he was doing. He was found in possession of Oxycodone, Alprazolam, crack cocaine, heroin and marijuana.

1. The Sheriff’s Office held its annual Easter on the Animal Farm event at the Animal Farm facility on Stock Island.
2. In April, the Seven Mile Bridge Run went off without a hitch with members of the Sheriff’s Office SWAT team participating in the event.
3. The group “I love Stock Island” got together with the Sheriff’s Office to organize a huge cleanup around Stock Island in May.
4. Deputies in Marathon also held a special “Dog Wash” to raise more than $800 for the Marathon SPCA.
Detectives arrested three men who conspired to smuggle drugs to inmates inside the Monroe County Detention Center. The investigation started after an alert corrections officer found a bag of drugs dropped inside the fenced area surrounding the jail.

A Fort Lauderdale man pointed a handgun at the passenger in another car in an apparent road rage incident. He was stopped a short time later and arrested; a loaded handgun was found in his car.

A man threatened the front desk clerk at a hotel with his dog after she refused to go to his room with him. The dog – a pit bull – jumped up on the front desk with his paws as the man threatened to have the dog attack her.

A woman was airlifted after she was accidentally run over with a truck. She was intoxicated and tried to jump in the back of the truck as it was moving. She fell under the truck’s tires and suffered severe fractures to her leg.

Marathon Veterinary Hospital’s Dr. Doug Mader was recognized by Sheriff Ramsay for his 20 years of service caring for the animals at the Sheriff’s Office Animal Farm.

The Sheriff’s Office and Key West Police held the annual Police Memorial Ceremony at Bay View Park in Key West.

JUNE

A man from Texas, stopped for speeding, was arrested after he took off at a high rate of speed from the traffic stop.

A prominent Miami doctor was arrested for elderly abuse in a joint local, state and federal investigation into his operation of two unlicensed elderly living facilities in Monroe County.

The Sheriff’s Office and FWC rescued three men from an overturned vessel about 20 miles offshore of Marathon.

Three teens were rescued by a Sheriff’s marine deputy after the canoe they were in overturned offshore of Marathon.

Deputies arrested three people on Grassy Key after a traffic stop. Two had guns in their possession – one gun recently stolen - and drugs were found in the car as well.

After reports of stolen mail on Big Torch Key, detectives staked out the neighborhood and caught a newspaper delivery person stealing mail.

Deputies and FHP troopers worked a serious crash on Grassy Key; three people were airlifted to Miami on Trauma Star helicopters.

A Marathon woman went to jail after she choked her 12 year old Chihuahua to death for biting her on the hand.

The Sheriff’s Office and the Florida Sheriff’s Association coordinated a weeklong summer camp in Key West.

JULY

A Marathon woman threatened her teenage neighbor with a pellet gun that looked like a rifle with a scope on it. The frightened victim said she was doing yard work and listening to music when the incident took place.

An Islamorada man used a cell phone to record video of a woman using the bathroom at his condo to change clothes. She spotted the camera and called the Sheriff’s Office to report him. He was arrested for video voyeurism.

In June, about 30 Sheriff’s Office members turned out to eradicate graffiti in about 70 locations in downtown Key West. The same month, a marina in Marathon burned in a massive fire that consumed buildings, boats and wooden traps stored there. Fast acting deputies were able to save a number of boats and lobster traps by moving them out of the path of the fire.

A stolen car was pulled from the water on Rockland Key in July. The car was stolen from Stock Island after the owner left the keys inside.

A traffic stop wound up in a drug arrest after deputies found a large amount of cocaine found hidden in a Cookie Monster doll in July.
The Office Manager for Marathon Garbage Service was initially arrested for stealing $80,000 from her employer; detectives continued to investigate, eventually charging her with over a hundred counts of grand theft charges.

A Marathon man was caught at the start of lobster season making multiple trips from his boat to land, putting lobster into a wire trap in shallow water. The 32 live lobster in the trap were returned to the water.

**AUGUST**

- An argument at a Stock Island bar resulted in a man and a dog being shot. The man was airlifted for his injury; the dog was treated for a minor injury. The suspect went to jail for attempted murder.
- A Cudjoe Key woman was airlifted to Miami with a head injury after a violent domestic dispute with her boyfriend. He was taken to jail for aggravated battery.
- Two Miami men went to jail after they were caught near the 60 mile marker with 44 speared lobster out of season, some very undersized.
- Two people were stopped in Islamorada in a car stolen from Key West. Deputies found 36 grams of cocaine along with marijuana in the car.
- Four employees of the Tavernier Dairy Queen told deputies two armed men dressed in black with their faces covered made them lay on the floor as they robbed the business at gunpoint.
- A Winter Springs, Florida man went to jail charged with shooting and killing another man in connection with a landlord/tenant dispute on Duck Key.
- A 29 year old Miami woman was arrested in Key Largo after she reportedly pointed a gun at a family in a car during what appears to be a road rage incident.
- A man from Cutler Bay was arrested for raping, torturing and threatening to kill a woman at an Islamorada resort.
- The Sheriff’s Office held National Night Out events county-wide to promote community partnerships and acquaint the public with what the Sheriff’s Office has to offer.
- The Sheriff’s Office and Monroe County added a third Trauma Star helicopter in an effort to meet the growing need for both inter-facility and trauma flights in the county.

**SEPTEMBER**

Note: The Sheriff’s Office began preparation the first week of September for the approaching Hurricane Irma. During the course of the week, an evacuation of the general public was ordered. This was followed just before the storm by an evacuation of inmates from the Sheriff’s Office Detention Centers as the storm strengthened to a category 4 or 5 storm.

Deputies were out patrolling empty neighborhoods prior to arrival of the storm and Sheriff’s Office pilots flew Trauma Star helicopters out of the county to safety prior to Hurricane Irma hitting.

The Sheriff’s Office made the last minute decision to evacuate inmates from the county’s jails as the storm approached and gained in strength.

Shelters of last resort were opened at 7 a.m. Saturday, as the hurricane approached. The Sheriff’s Office reminded citizens who remained in the
Keys and refused to evacuate that law enforcement would not be available after it became too dangerous to respond.

In the weeks following the storm, as the recovery process began, the Sheriff’s Office countywide had to deal with demands from the evacuated citizens to return home, although the county was not yet safe for them to return. Road blocks were set up in Florida City in an effort to control the return and to allow emergency services and supplies in, while keeping the general public out. Sheriff’s deputies and detectives began patrolling for anyone looting or burglarizing vacant homes and businesses. Arrests were difficult because jail facilities and court facilities were not operational. The Marathon jail was opened as a temporary courtroom and holding facility for those people who absolutely had to be taken into custody.

The road block in Florida City was lifted on September 19th as county leaders decided people who evacuated needed to have access to their homes and properties. Curfews were set up after dark to make it easier for officers to identify suspicious activity and to ensure the safety of those people who remained in the county and did not evacuate.

As the recovery process continued, the medical examiner’s office began to tally those deaths that took place before, during and after the storm as either storm related, or not storm related. The official tally of storm related deaths eventually reached 11.

In late September, two men in the county working for a construction crew in Key Largo got into an altercation. One man shot the other in self-defense. The victim was airlifted; the man who shot him was not arrested.

With tensions running high after the hurricane, the agency investigated a number of complaints involving guns including a parking dispute in a Stock Island neighborhood, an argument about a truck parked at gas pumps in Marathon. In addition, a Tavernier man threatened kids in his neighborhood with an air rifle and a Key Largo man, naked and intoxicated, fired guns in his house to “make sure they worked.”

OCTOBER
- A Key Colony Beach police officer discharged his firearm after his hand got caught in the door of a vehicle which took off unexpectedly during a traffic stop. There were no injuries as a result of the firearm being discharged. The driver of the vehicle was arrested on numerous charges.
- A drunk man from Big Pine Key burglarized a bulldozer, leaving behind his wallet which deputies used to identify and charge him.
- A Minnesota couple told deputies they were robbed at gunpoint in the parking lot of a Key Largo restaurant by two men dressed in black. One of the suspects was later identified as a local teen and arrested in connection with the crime.
- A Key Largo woman was found dead in her home after a fire engulfed the structure. Visible wounds on her body revealed she had been murdered. Major Crime’s detectives were assigned to investigate the case.
- A burglary investigation on Shark Key resulted in the arrest of three...
Jacksonville men staying on Big Pine Key. The investigation snowballed, resulting in the resolution of a number of crimes both in the Keys and in Jacksonville.

**NOVEMBER**

- A Pembroke Pines man was arrested for impersonating a law enforcement officer in the aftermath of Hurricane Irma. He wore a tactical vest with federal law enforcement patches on it, openly carried a weapon and had emergency lights on his personal vehicle.
- Traffic Deputy Darren Jensen was riding his Sheriff’s Office motorcycle at the 72 mile marker when debris flew off the back of a truck, injuring him. He was airlifted for his injuries and later received recognition from the agency for his injury in the line of duty.
- A Key Largo man was arrested after he punched another man numerous times in the face for parking in a handicapped parking spot.
- Sheriff’s Major Crimes detectives were assigned to investigate a robbery in which one man was stabbed to death and a woman was cut on the neck with a knife. Three lower Keys men were later arrested in connection with the crimes.
- A group of Lower Keys teens robbed a group of Marathon teens at gunpoint on Stock Island; they are also accused of stealing a truck from Key West and later abandoning it and lighting it on fire.
- A woman riding her bike home from work on Ramrod Key was hit and killed just after leaving the restaurant where she worked. FHP investigators arrested a man from Oxford, Florida for the deadly hit and run.
- The Today Show visited the Keys to recognize first responders for their hard work during Hurricane Irma.

**DECEMBER**

- A Marathon woman was arrested for leaving a six year old child guarding her parking spot at her housing complex while she went to the store.
- A Miami man was stabbed in the chest by his co-worker as they drove together to work at an Islamorada resort. The two were arguing over the suspect’s driving at the time the stabbing took place.
- A Key West woman fled from Key West Police. She was followed numerous times by deputies attempting to stop her. She was finally stopped at the 75 mile marker with Stinger Spike strips. Deputies had to break the vehicle’s window to take her into custody.
- Two burglary suspects caught on camera breaking into a Key Largo business were identified with the public’s help; they were arrested in connection with the crime.
- The Sheriff’s Office held its annual Christmas at the Animal Farm event with over 1,000 people coming to visit the farm and its animals.
- The Sheriff’s Office helped to unload and sell Christmas Trees to benefit the MARC House.
- The Sheriff’s Office participated in the Key West Holiday Parade.

1. In November, Sheriff Rick Ramsay was recognized by former Sheriff Rick Roth for 30 years of service at a ceremony held in Marathon.

2. A Key West man was charged with possessing half a pound of marijuana after a traffic stop in December.

3. Detectives asked the public for help identifying two men who stole an unlocked car from a home on Conch Key the same month. The men and the stolen vehicle were caught on camera at a gas station in Boca Raton.
MCSO Works 24/7

Luckily, So Do We.

Bank Anytime, Anywhere
with KeysBank.com and the KeysBank Mobile App

• View Account Balances
• Deposit Checks
• Transfer Funds
• Pay Bills
• Send/Receive Secure Messages
• Receive Text Alerts

FIRST STATE BANK

11 Keys Locations  Member FDIC

305-296-8535
Monroe County Sheriff’s Office
Organizational Chart
SHERIFF

The Sheriff, by law, is the chief law enforcement officer in Monroe County with the full authority and responsibility to uphold the law and preserve the peace. The Sheriff is charged with protecting the lives and property of citizens and visitors in the county. The Sheriff is ultimately responsible for every division and department in the Monroe County Sheriff’s Office. He is in touch, day to day, with the activities of the Sheriff’s Office through his command staff.

Most divisions and departments report to him through his second in command, the colonel or undersheriff of the agency. His aide and the Sheriff’s general counsel report directly to the Sheriff.

Sheriff Ramsay has been in law enforcement, working for the Monroe County Sheriff’s Office, since November of 1987. He rose through the ranks, working in all aspects of the office until he was elected sheriff in 2012.

Sheriff Ramsay is the most decorated deputy in the history of the MCSO, with 93 commendations of merit. He has received all the awards the office offers, including the medal of valor for risking his own life to save the life of another.

During his time as sheriff, the office has received prestigious Triple Crown status with the National Sheriff’s Association, one of only 42 offices in the country to receive the honor. The Triple Crown is awarded to agencies that achieve simultaneous accreditation through the Commission on Accreditation for Law Enforcement (CALEA), the Commission on Accreditation for Corrections (CAC) of the American Correctional Association (ACA); and the National Commission on Correctional Health Care (NCCHA).

UNDER-SHERIFF

The undersheriff holds the rank of colonel and is second in command of the Sheriff’s Office.

He is responsible for the day-to-day actions of personnel and for enforcement of general orders and policy within the Sheriff’s Office. He also handles the disposition of disciplinary action.

The colonel oversees all Sheriff’s Office bureaus, including operations, corrections and administrative bureaus.

LEGAL DIVISION

The general counsel advises Sheriff Ramsay and senior command staff on a wide range of civil, criminal, and administrative matters. The general counsel serves as the chief labor and contract negotiator and liaison to outside counsel, the State Attorney’s Office, and several federal task forces. The general counsel oversees litigation related to the forfeiture of seized assets, provides legal updates and training, and works with staff to monitor potential risk and develop policy.
Successfully Fighting Crime in the Florida Keys

FIGHTING CRIME IS THE NUMBER ONE MISSION OF A LAW ENFORCEMENT AGENCY. OUR DEPUTIES ARE THERE TO KEEP PEOPLE SAFE; OUR DETECTIVES WORK TO INVESTIGATE MORE COMPLEX CRIMES. HOWEVER, WITHOUT A PARTNERSHIP WITH THE COMMUNITY WE SERVE, WE CANNOT DO THE JOB WELL.

The Sheriff’s Office is proud to say crime has steadily decreased in Monroe County over the past 26 years (see chart on the next page).

“I believe the hard work of our deputies and detectives and the close working relationship we have with the community is responsible for making our county a safer place,” said Sheriff Rick Ramsay. “I think we are on the right track with our community initiatives aimed at making Monroe County better, cleaner and safer. There is no reason why this downward trend in crime cannot continue if we all work hard together to improve our streets and neighborhoods.”

Sheriff Ramsay has taken the well-known “broken windows theory” of crime and criminal behavior to heart and so have the people who work for him. The broken windows theory says the appearance of disorder – including trash on the streets, graffiti and abandoned homes and vehicles – leads to more disorder and criminal behavior. It theorizes that keeping neighborhoods clean and in good shape encourages people who live there to maintain order and discourages crime from taking place.

In charge of implementing this policy are the captains and lieutenants in each district. Captains serve as district commanders, working to forge a partnership with the community and other agencies; lieutenants serve as station commanders, running the day to day law enforcement operations.

In each district, this command team works together to organize neighborhood clean ups; Sheriff Ramsay directs them to paint out graffiti within 24 hours of finding it and he is often seen himself picking up trash and painting out unsightly graffiti throughout the county.

Members are encouraged to practice Community Oriented Policing (COP) to ensure quality of life and livability factors are at the highest levels possible.

The agency also works hard to regulate safe motor vehicle, bicycle and pedestrian traffic and works hard in the areas of environmental and marine law enforcement.

The agency uses the Citizen’s Crime Watch program to enlist citizen cooperation in anti-crime efforts. Members of the office meet with neighborhood groups and partner with citizens for the enhancement of public safety and quality of life.

Some agency efforts include watch orders on residential and business properties when owners are away or the premises are unoccupied; business checks with our “Watchcard” program; bicycle patrols, Citizen’s Crime Watch, Crime Stoppers of the Florida Keys, water patrols utilizing boats and Wave Runners and routine neighborhood patrols.
Law enforcement agencies statewide are required to report specific crime statistics to the Florida Department of Law Enforcement (FDLE). That agency, in turn, issues yearly summaries and detailed reports on crime, with comparisons county by county, city by city, and statewide. Here is a chart showing the dramatic reduction of major crimes in Monroe County over the past 25 years.

There are two ways to clear a case: by arrest, or "cleared by exception", which means an offender has been identified but there is something beyond the agency’s control which keeps the offender from being arrested. An example would be the offender is dead, extradition is denied, or the case involves a juvenile offender who cannot be charged for some reason.
THE LOWER KEYS DISTRICT IS THE LARGEST DISTRICT SPANNING AN AREA FROM THE CITY OF KEY WEST TO THE 40 MILE MARKER OF U.S. ONE. THE SUBSTATION FOR DISTRICT ONE IS AT MILE MARKER 21 ON CUDJOE KEY. THE MAIN JAIL AND SHERIFF’S HEADQUARTERS BUILDING ARE ON STOCK ISLAND, LOCATED IN DISTRICT ONE. THE ACTING CAPTAIN/DISTRICT COMMANDER IS CAPTAIN DONNIE CATALA; SERVING UNDER HIM IS LIEUTENANT DENNIS COLEMAN WHO OVERSEES THE DAILY OPERATIONS OF ROAD PATROL SQUADS.

The Criminal Investigations Unit is comprised of one sergeant, five detectives and one crime scene investigator. CIU is responsible for investigating felony crimes and processing all crime scenes.

District One’s road patrol is comprised of four sergeants, 24 deputies, a marine enforcement deputy and two support staff members.

Performing the all-important administrative tasks at the substation are Brenda Winegarden and newly transferred Jo Socha.

Honesty, professionalism and commitment to community are the core values of the Sheriff’s Office and the men and women of District One strive to uphold these values every day.

In 2017, the district members responded to 49,463 calls for service. The district wrote a total of 2,905 offense reports, 32% of all reports written by the Sheriff’s office. The District also made the largest number of arrests of all the districts – 819 or 34% of the arrests made by the Sheriff’s Office during the course of the year.

The law enforcement family of District One has a personal stake in what happens in the community because they work and live here. In addition to their role in law enforcement and the relentless pursuit of criminals, the deputies of District One address quality of life issues and continually work hard to forge community partnerships in order to solve small problems before they become big ones. Some community events our members are involved in include National Night Out, the annual Sheriff’s Office Citizens Police Academy, the Key West Holiday Parade, Sugarloaf School Career Day, helping the MARC House with many fundraisers including their Pumpkin Patch and Christmas Tree sales, numerous clean-ups and graffiti eradication projects. The district is also involved in the Key West Triathlon, Fantasy Fest, the Seven Mile Bridge Run, Wounded Warrior Ride and the “I Love Stock Island Clean-Up”.

District One road patrol and detectives.
District Four & Five - Middle Keys

WIDELY REFERRED TO AS THE, “HEART OF THE FLORIDA KEYS,” Districts Four and Five span from Mile Marker 47 to Mile Marker 72. This area includes the cities of Marathon, Key Colony Beach and Layton as well as unincorporated areas of the county.

The district commander is Captain Don Hiller and the station commander is Lieutenant Derek Paul.

Road patrol and the Criminal Investigations Unit are multi-faceted with duties including traffic safety; responding to calls for service; conducting community and business contacts; investigating misdemeanor and felony cases and educating the public on crime prevention techniques and how they can contribute to improving the quality of life in our community. Juggling all those important responsibilities requires well-trained, professional law enforcement officers.

Road patrol in the district consists of four squads of five deputies each. Each squad is supervised by a sergeant. In 2017, the two day squads were supervised by Sergeant Joel Slough and Sergeant Spenser Bryan; the two night squads were supervised by Sergeant Nick Whiteman and Sergeant James Hager. The Criminal Investigations Unit is made up of three detectives and one reserve detective. In 2017, this squad was supervised by Detective Sergeant Tom Walker.

All valued customers walking into the Marathon Substation, located at 3101 Overseas Highway, are greeted by Administrative Assistant Rita Hinerman and Administrative Assistant Brenda Hill. Their responsibilities include, but are not limited to, records management, data entry, pawn shop reports and taking fingerprints from those requesting that service.

In 2017, District Four and District Five deputies responded to 43,744 calls for service, wrote 2,771 offense reports and made 811 arrests.

It could be a community clean-up, painting over graffiti, visiting schools, helping families or other activities, deputies are just eager to get out there and help.

Districts Two and Three do not exist in the Florida Keys. The designations were left available in anticipation that more areas of the Keys would incorporate, but that has yet to happen.
District Six - Islamorada

THE VILLAGE OF ISLAMORADA CONTRACTS ITS LAW ENFORCEMENT SERVICES FROM THE SHERIFF’S OFFICE. THE DISTRICT SUBSTATION IS LOCATED 86800 OVERSEAS HIGHWAY.

THE VILLAGE CONSISTS OF FOUR MAIN ISLANDS, 18 MILES IN LENGTH ALTOGETHER. THE VILLAGE’S POPULATION EASILY DOUBLES DURING THE PEAK TOURIST SEASON, HOLIDAYS AND DURING MANY SPECIAL EVENTS. WHILE PATROLLING THE STREETS AND WATERS, DEPUTIES ARE DEVOTED TO PROVIDING THE BEST PROFESSIONAL SERVICE IN ORDER TO CREATE A SAFE ENVIRONMENT FOR EVERYONE RESIDING IN OR TRAVELING TO OR THROUGH ISLAMORADA.

Captain Corey Bryan is the commanding officer for the village of Islamorada with Lieutenant David Carey as his second in command. District Six has 18 sworn officers and one civilian administrative assistant; all are committed to the principles of community oriented policing and building partnerships between the community and law enforcement.

District Six handled 20,794 calls for service in 2017, wrote 1,312 offense reports and made 229 arrests. Officers routinely and pro-actively identify and address areas of concern and quality of life issues within the community before they become a larger problem.

High visibility and traffic enforcement along U.S. One are priorities in order to keep the highway as safe as possible. Marine deputies enforce violations on the water with a philosophy of compliance through education. Deputies patrol the waters surrounding Islamorada with three patrol boats, one part-time and two full-time marine deputies.

Islamorada has a permanent resident population of 7,000 to 8,000 people.

All deputies in the district respond to emergencies and calls for service from the community, as well as providing deterrence of criminal activity through highly visible patrol and other proactive enforcement.

Village deputies are proactive with bicycle patrols in the community, saving the agency on fuel costs and giving the community more personal contact with officers.

Events, exhibitions and participation in the community are an essential part of successful community policing. One of the best examples is an event sponsored by the Sheriff’s Office yearly in August. National Night Out aims to increase awareness about police programs in the community, such as drug prevention, Crime Watch and other anti-crime efforts.

Building partnerships, addressing quality of life issues and involvement in the community is what makes all of the Monroe County a satisfying place to work and a safe place to live and visit.
District Seven - Upper Keys

The northernmost district in Monroe County is in Key Largo, known as the gateway to the Keys. District Seven starts at the south end of Miami-Dade County at the 112 mile marker of U.S.1 and ends at the Tavernier Creek Bridge, mile marker 90.2. District Seven also encompasses County Road 905, the Ocean Reef Community, parts of Card Sound Road to the Miami-Dade County line and mainland Monroe County in the Everglades and Loop Road.

The district’s substation is in the Roth Building at 50 High Point Road in Tavernier. The building was purchased through federally forfeited drug proceeds and opened in 2005. The building was named after now-retired Sheriff Richard Roth, who was responsible for its purchase and renovation.

District Seven Patrol is comprised of road deputies and patrol sergeants answering calls for service and patrolling 24 hours a day, 7 days a week. They assure the safety of the community and carry out the philosophies of Sheriff Rick Ramsay. Tasked with supervising this group are Sergeants Tom Kiffney, Jason Madnick, Syd Whitehouse, Sheila Seago and Scott Ward. In 2017 the district responded to or initiated over 50,408 calls for service. In addition the district utilizes two part time boats to help patrol the surrounding waters and bicycle officers to help patrol the community.

Besides road patrol, the Roth Building houses resources such as Records, Property, Criminal Investigations, Crime Scene Investigations, Juvenile Diversion programs, and the Civil Unit. All of these offices also service the Islamorada District. A professional office staff at the Roth Building provides essential services such as answering phone calls, disseminating reports, fingerprinting, data entry and more. District Seven personnel are also responsible for following up and investigating felony crimes, processing crime scenes, civil process and the processing and security of evidence.

The District Commander is Captain Donnie Fanelli and second in charge is Station Commander Lieutenant Alberto Ramirez. Records is headed by Peggy Bryan while the Criminal Investigations Unit supervision falls on the responsibility of Det. Sgt. Mark Coleman.

The agency is always striving to solve a variety of issues. Command staff, supervisors, deputies, and community partners meet with approximately 18 Citizen Crime Watch groups regularly to discuss crime and provide helpful tips. Partnering with other government entities such as Public Works, Code Enforcement and the Board of County Commissioners, the Sheriff’s Office has been extremely successful in building and maintaining community support.
INTERNAL AFFAIRS

The office of Internal Affairs (IA) investigates complaints against Sheriff’s Office employees. The investigations can be allegations of criminal misconduct, corruption, brutality, breach of civil rights or policy violations. IA investigates any complaints, as directed by the Sheriff.

The IA Unit investigates and tracks all citizen complaints resulting from law enforcement actions or involvement, including the use of force. The complaints investigated by IA may be received as a result of lawsuits naming a Sheriff’s Office employee, property seizures, work environment offenses, or union grievances.

The Unit is also responsible for tracking commendations from the public and those received from supervisors for Sheriff’s Office employees’ exemplary performance.

Captain Holroyd is the Inspector General for the Sheriff’s Office. The IA Unit maintains a staff of three full time inspectors. Inspector Michelle Maxwell is an investigator in Internal Affairs as well as an attorney for the agency. Inspector Maxwell handles investigations, forfeitures and seizures. Inspector Lissette Quintero conducts investigations referred or reported to the Unit. The welcome addition of Inspector Patricia Thompson completes the investigative staff in IA. Inspector Thompson, who retired after a decades long career with the Federal Bureau of Investigations, also conducts investigations generated through various means of reporting and brings a wealth of experience and knowledge in training and investigations. Additionally, the office is supported by Executive Assistant Susie Salazar.

ACCREDITATION

The Sheriff’s Office is accredited by both state and federal accreditation commissions. The agency has maintained the highest levels of accreditation for decades and continually strives to keep the standards of operation and a philosophy of best practices ensuring continuing professional accreditation.

The accreditation process involves on-site assessments, examination of policies, file reviews, procedural reviews and inspections conducted by outside assessors. This on-going process ensures the citizens of Monroe County are protected and served by an agency complying with the highest professional standards.

Accreditation programs are recognized as one of the best ways to ensure the professionalism of an agency. Accreditation is the certification by an independent reviewing authority that an entity, in this case the Monroe County Sheriff’s Office, has met specific requirements and standards.

Accreditation is achieved after an assessment team of law enforcement or corrections professionals from other agencies around the state and nation conduct on-site and remote assessments. These on-site assessments involve the review of agency policies and procedures for compliance with established standards and review of documentation proving the agency is practicing those standards. The on-site assessment also includes an inspection of facilities, equipment and assets maintained by the Sheriff’s Office.

In 2017, Lt. Gene Thompson retired as head of the office of Professional Standards; he was succeeded by Sergeant Tom Walker who now manages the process required for accreditation by the Commission for Florida Law Enforcement Accreditation (CFA) and Commission on Accreditation for Law Enforcement Agencies (CALEA). The office of Professional Standards ensures all agency policies and procedures are in
compliance with accreditation standards and the agency is following established policy. Assisting in the process this cycle is Lieutenant Dennis Coleman.

The Monroe County Sheriff’s Office met all requirements for CALEA Gold Standard Award in 2017 and was re-accredited for the next four year cycle. Inspector Robert Allen recently took over the position of inspector from departing inspector Nancy Torrios and is charged with conducting routine staff inspections, internal audits and compliance checks. Angela Kirk prepares the agency for all on-site inspections and file reviews as well as updating policy to accreditation standards.

The office of Accreditation ensures all divisions of the Sheriff’s Office and all members of the agency are aware of policies and procedures. All members and divisions must be in compliance with those policies and procedures at all times in order for the agency to maintain accreditation status. The Accreditation Unit drafts policies at the direction of the Sheriff and in compliance with CFA and CALEA requirements. These policies and procedures are the foundation of a professional law enforcement agency and provide the framework for state and national accreditation.

Inspectors and supervisors from Professional Standards ensure all policies and procedures are up to date and all members of the Sheriff’s Office are in compliance. The inspectors visit all offices on a regular basis, inspect records and make sure that all procedures are being followed appropriately.

AIRPORT SECURITY

Security at the Key West International Airport is maintained by the Sheriff’s Office. Captain Holroyd oversees the operation along with the director of security, Lieutenant Michael DiGiovanni. The Airport Security Unit is responsible for patrolling over 250 acres of property around the clock. The staff includes two law enforcement sergeants, six deputies and 20 airport security technicians.

The Airport Security Unit is responsible for maintaining security in and around the airport, checking vehicles and personnel in secure areas and maintaining smooth and consistent pedestrian and vehicular traffic on airport property.

The unit assists the Transportation Security Administration (TSA) with investigating weapon offenses or any crime occurring on the airport property. The Airport Security Unit works closely with TSA, the airport director and other federal partners to identify and address any potential security issues. The unit and its members are proactive in their approach to security and law enforcement and as passenger loads continue to grow, this becomes increasingly important.

This year the Key West International Airport added a new commercial airline carrier and additional direct flights. The airport expects to greet over 900,000 travelers in 2018. The airport is growing and the number of employees needed to staff related airport businesses is growing. The additional employees, as well as the growing number of passengers served, increases the complexity of the security concerns. To address some of these concerns, Airport Security Operations were moved nearer to the main passenger checkpoint providing higher visibility and shorter response time.

Lieutenant DiGiovanni, working with the airport administrators, has developed additional security training for civilian employees as well as law enforcement and security personnel. The training, driven by national and international events, focuses on active shooter situations, possible explosive devices as well as identifying suspicious packages.
THE SUPPORT SERVICES DIVISION
IS A WIDE RANGING DIVISION MADE
UP OF VARIOUS SPECIALTY UNITS
OF LAW ENFORCEMENT.
THE DIVISION IS HEADED UP BY
CAPTAIN PENNY PHELPS.

- SPECIAL INVESTIGATIONS
- HOMELAND SECURITY/
  CRIMINAL INTELLIGENCE
- TRAINING UNIT
- SCHOOL RESOURCE UNIT
- EXPLORERS
- SCHOOL CROSSING GUARDS
- COMMUNICATIONS UNIT
- TRAFFIC ENFORCEMENT
- DIVE TEAM
- BOMB SQUAD
- HONOR GUARD
- HOMELAND SECURITY
- CRIME ANALYSIS
- INTELLIGENCE
- COURT SERVICES
- CIVIL PROCESS

SPECIAL INVESTIGATIONS
In this unit, Captain Phelps is supported by Lieutenant James Norman; the unit investigates cases which are often sensitive and complex in nature.

Lieutenant Norman supervises Detective Sergeant Juan Llera and six investigators in their fight against illicit narcotics and vice-related crime, including prostitution, illegal gambling and firearms violations. They are also responsible for dignitary protection, tracking crime trends, burglary details and investigating tips received through Crime Stoppers. They partner with local, state and federal agencies throughout South Florida.

Also under Lieutenant Norman’s purview is the Major Crimes Unit. In 2017, this unit of five highly-trained investigators and four Victim Advocates was supervised by Detective Sergeant Chuck Kellenberger. The unit investigates cases involving sex crimes, aggravated battery, homicide, missing juveniles, child pornography, sexual offender verification, cold cases and all manners of death. They also work closely with the Florida Department of Law Enforcement (FDLE) and Internet Crimes against Children (ICAC).

The Victim Advocates assist victims of crime; in particular, the victims of violent crimes. They also assist as victims navigate the often arduous criminal justice process.

HOMELAND SECURITY / CRIMINAL INTELLIGENCE
Lieutenant Nancy Alvarez coordinates Homeland Security concerns and criminal intelligence with the Regional Domestic Security Task Force and assists with Region 7 (South Florida) coordinating, planning and table top exercises. Lieutenant Alvarez also supervises Court Security and the Civil Unit.

The Homeland Security and Intelligence unit is also responsible for gathering, analyzing and disseminating intelligence concerning known or suspected criminal activity, including gang activity, special interest groups, terrorism, smuggling and narcotics. It is also responsible for coordination and dissemination of Crime Stoppers tips related to Monroe County.

As a side duty, the unit promotes the idea of “See Something-Say Something” to local organizations and civic clubs. In addition, the unit continually works to increase networking and intelligence sharing and to coordinate efforts to catch suspects who travel through multiple jurisdictions committing similar crimes. This effort requires the coordination of more than 30 different agencies.

TRAINING
The Sheriff’s Office Training Unit is charged with providing both in-service training and advanced and specialized training in all areas of law enforcement.

The unit works closely with Florida Keys Community College to provide instructors for ongoing law enforcement related academies. Instructors from the Sheriff’s Office also work with the college to teach advanced law enforcement, corrections and support services related courses such as line supervision, field training officer, intoxilyzer operator, radar operator, middle management, and instructor techniques workshops.

In-service courses are presented to personnel in order to maintain officer’s certification requirements. Many of these requirements are set by the state of Florida and other regulatory bodies. These courses include instruction in firearms, blood borne pathogens, hazardous materials, defensive tactics, chemical weapons, use of force, legal updates, impact weapons, emergency vehicle operation, first response to medical emergencies, domestic violence, juvenile
and sex crimes, suicide prevention / Baker's Act training, and drug and alcohol recognition.

Support courses provided to all personnel in the Sheriff's Office include cardiopulmonary resuscitation (CPR), personal safety / self-awareness, and computer courses.

The records portion of the training unit maintains all employee training records as well as salary incentive and tuition information to provide required documentation for the Florida Department of Law Enforcement for their annual audits.

In 2017, both law enforcement and corrections deputies participated in scenario-based training as part of their required annual retraining module (ARM).

EXPLORER / CADET PROGRAM

In addition to their regular duties, School Resource Officers are charged with overseeing the Sheriff's Office Explorer/Cadet program. The Law Enforcement Exploring program in Monroe County was started over 30 years ago with the intention of providing the youth of our community the opportunity to explore a career in law enforcement and to develop a more positive relationship between youth and law enforcement officers. Many current and former employees began their careers in the Cadet / Explorer program.

There are three explorer posts county wide; one at Sugarloaf school; one at Marathon Middle High School and one in the Upper Keys, which includes students from Plantation Key School, Key Largo School and Coral Shores High School. Each post has younger members - designated as “cadets”; and older, high school aged members - designated as “explorers”.

The program introduces youth to the field of law enforcement, with the intention of building character, determination and life skills. The program also provides each explorer the tools he/she needs to make a decision about a career in law enforcement.

Both cadets and explorers participate in a wide variety of community activities and service projects throughout Monroe County. They also travel outside of the county to state-wide events where they compete against other sheriff’s office explorer posts in firearms, active shooter competitions, and take part in team building exercises.

SCHOOL-CROSSING GUARDS

The Sheriff’s Office is responsible for school-crossing guards, and other school crossing duties, at several schools in Monroe County.

There are crossing guards assigned to work on Big Pine Key, at Stanley Switlik Elementary School in Marathon, and in front of Key Largo School. School Resource Officers perform crossing guard duties at other area schools, including the school zone in front of Sugarloaf School, and in front of Coral Shores High School / Plantation Key School in the Upper Keys. The crossing guards in the unincorporated areas are supervised by SRO Sergeant Eric Mixon.

SCHOOL RESOURCE

The Sheriff’s Office has five school resource officers stationed at Sugarloaf School, Marathon Middle/High School, Plantation Key School, Key Largo School and Coral Shores High School. They are supervised by Sergeant Eric Mixon, who also acts as SRO at Sugarloaf School.

The SROs provide day-to-day security at each school. They are also charged with maintaining positive relationships with the students, teachers and administrators.

In 2016, SROs taught Project ALERT to all seventh graders, with a booster class taught in eighth grade. This program targets drug abuse, bullying, and many other issues which affect today’s youth.

COMMUNICATIONS

The Communications Unit is located in the heart of the Florida Keys in Marathon. All of the 911 calls for Monroe County are answered in the center with the exception of calls for the city of Key West.

The mission of the Communications Unit is to provide rapid public safety response. To that end, the Communications Unit is charged with dispatching sheriff’s deputies, emergency medical services and fire/ rescue personnel. Calls for service are received into the center by both non-emergency lines as well as 911 lines.

The unit has a total of 22 staff members, including a director, Lieutenant Charlene Sprinkle-Huff, four shift supervisors and 17 communications officers. The communications staff are trained first responders who field hundreds of incoming calls each day. The ability to filter out the chaos, determine the best course of action, and move quickly is a true test of their skills.
Communications officers must monitor multiple radio frequencies and dispatch the appropriate agencies in a calm and professional manner. They frequently are called upon to make split second decisions that can mean the difference between life and death. They can be a lifeline to deputies in the field and to callers on the phone.

In addition to taking calls and dispatching public safety agencies, communications officers are also tasked with providing lifesaving pre-arrival instructions to assist in medical and fire situations.

Communications officers go through approximately five months of training prior to being released to work on a shift. Remember: a 911 call should only be made in an emergency. Otherwise callers should use the non-emergency phone number to report a crime or request help, 305-289-2351. Other Sheriff’s Office phone numbers are available on the back page of this book.

Tip: If you accidentally call 9-1-1, don’t hang up. Stay on the line and tell the dispatcher it was unintentional. That way they do not send resources that can be better used for an actual emergency. Also, make sure you teach your child to dial 9-1-1 for an emergency and make sure they know their address.

**TRAFFIC ENFORCEMENT**

The Traffic Enforcement Unit enforces Florida traffic laws and all traffic related Monroe County ordinances. The efforts of this unit ensure people traveling on the roadways of Monroe County stay as safe as possible.

The main highway, U.S. One, stretches the entire length of Monroe County, making the duties of the Traffic Enforcement Unit particularly crucial. Traffic accidents and other traffic issues can severely impact the flow of traffic in the Florida Keys and it is the duty of the unit to see such interruptions happen as infrequently as possible.

All deputies in the Traffic Unit, under the direction of Sergeant Greg Korzen, are trained breath-test operators, radar and laser certified. The unit inspects and maintains five Intoxilyzer 8000 instruments and has two specifically trained DUI units.

Some of the ancillary duties of the Traffic Enforcement Unit include high profile escorts, dignitary escorts, funeral details, special events, highway interdictions and sobriety checkpoints.

**DIVE TEAM**

The Sheriff’s Office Underwater Search and Recovery Team, also called the dive team, responds to any water-related operation and is trained to safely effect any type of waterborne recovery or rescue operation.

The dive team’s primary responsibility is underwater search and recovery of persons and/or evidence. The team consists of deputy sheriffs who are specially trained and equipped to conduct such operations. All members of the team also hold other working positions in the Sheriff’s Office and do not receive additional compensation for their presence on the team. The dive team is headed up by team leader Sergeant Mark Coleman.

**BOMB SQUAD**

The Sheriff’s Office Bomb Squad is the only fully equipped explosives handling team in the Florida Keys. Bomb Squad members respond to calls involving found explosives, bomb threats, or suspicious packages.

The Bomb Squad also handles the destruction of explosive devices, old outdated ammunition, flares and other dangerous items such as military munitions which are often found floating in the near-shore waters of the Florida Keys.

The Sheriff’s Office Bomb Squad has state-of-the-art equipment to handle dangerous situations. In the past the squad had been called upon to dismantle homemade explosive devices, destroy old dynamite, clear buildings of dangerous explosives, and search buildings, boats, and other locations.

The Bomb Squad is headed up by Squad Leader Lieutenant Mike DiGiovanni who is supported by unit member Deputy Aaron Coller.
HONOR GUARD
The Honor Guard is a specially trained group of Sheriff’s Office employees who formally represent the office during services and ceremonies by presenting the “colors,” or flags, usually at the beginning of the event. The primary objective for the Honor Guard is to provide honor, respect and dignity at the events where they offer their services.

Officers in the Honor Guard escort the colors armed with rifles or shotguns to symbolize that the flags are always protected. At funerals, the Honor Guard performs other special functions, including the 21 gun salute, casket watch, flag folding, flag presentation and the playing of “Taps.” The Honor Guard is led by Deputy Andrew Leird. The members of the Honor Guard serve with no extra monetary compensation.

HOSTAGE NEGOTIATION TEAM
The Sheriff’s Office Hostage Negotiation team is a unit of specially trained people tasked to respond to crisis incidents including but not limited to: suicide attempts, hostage situations, sniper attacks and barricaded armed subjects.

Each member must receive special training in crisis intervention, negotiation techniques, recognition of patterns and clusters of behavior and advanced active communication skills. These skills are used with the goal of a safer more controlled resolution to a volatile incident which poses high risk to law enforcement, persons in crisis and the general public at large. All members of the team hold other working positions in the Sheriff’s Office and do not receive additional compensation for their presence on the team.

COURT SERVICES
This unit is headed up by Lieutenant Nancy Alvarez. Courthouse staff members in the Lower, Middle and Upper Keys assist in ensuring the safety of judicial staff and the public in all three courthouses in the Keys. They perform scans and searches of each person and their property upon entering courthouse buildings. Deputies work closely with the court staff and Bureau of Corrections to ensure safety for everyone, especially during court proceedings.

The Key West Courthouse is supervised by Sergeant Gerald Fisher. The Marathon Courthouse is supervised by Sergeant Kimberly Clausen and the Plantation Key Courthouse is supervised by Sergeant Jennifer Torres.

CIVIL PROCESS
The Civil Unit is overseen by Lieutenant Nancy Alvarez and includes deputies assigned throughout the county. The main office is located at the Sheriff’s Office headquarters building on Stock Island. In 2017, the main headquarters office was supervised by Rachelle (Shelly) Gates.

The Civil Unit carries out the Sheriff’s statutory responsibility for the service of process and execution of writs. These judicial process documents originate from the courts, governmental agencies and private attorneys in Florida and throughout the United States and include:
• Summonses, complaints and subpoenas
• Writs of possession for real estate
• Injunctions for protection against domestic violence
• Writs of garnishment
• Arrest orders/writs of bodily attachment

The Civil Unit also enforces levies and writs of attachment and conducts Sheriff’s sales to aid in the collection of monetary judgments.

SPECIAL WEAPONS AND TACTICS
In addition to his duties commanding District Four/Five, Captain Don Hiller also oversees the Special Weapons and Tactics Team.

The Special Weapons and Tactics (SWAT) team is primarily used to serve high-risk search warrants where occupants are suspected of being armed and/or dangerous. They also respond, when required, to other situations such as barricaded subjects, wanted suspects who might be armed and dangerous, and any other time they are needed. The team frequently assists local, state and federal agencies.

Team members have all completed a two-week basic SWAT course. They train together twice a month to maintain those skills and to ensure they can all work smoothly together. The team is required to participate in a timed physical ability test and weapons qualifications to remain on the team. To date, no Sheriff’s Office SWAT member has been seriously injured or killed during the performance of their duties.

The team is headed up by Team Leader Sergeant Joel Slough.
From A(viation) to Z(oo)

AVIATION
The Aviation Unit consists of seven pilots and three mechanics. The aircraft they operate currently include three Sikorsky S-76 medical transport helicopters and a King Air B200 airplane. The hangar where the unit is located is on the northern end of the airport in Marathon.

The King Air provides transport of county employees traveling for business. The medical transport helicopters — called Trauma Star — provide trauma flights from the scenes of accidents and incidents in Monroe County; they take severely injured victims to major trauma centers in Miami because there are no such facilities within Monroe County; it is also available for inter-facility transports between hospitals as needed.

The program involves a cooperative agreement between the Sheriff’s Office, Monroe County Fire/Rescue, county commissioners, the county administrator, and our three local hospitals.

MEDIA RELATIONS
In 2017, the Media Relations Division was under the supervision of Director Becky Herrin who reports directly to Colonel Lou Caputo. Director Herrin’s division also includes the Juvenile Programs Unit and the Sheriff’s Office Animal Farm.

The director serves as the agency’s public information officer and media relations liaison. She designs and maintains the agency’s web site, manages social media and publishes internal and external newsletters, brochures and other publications.

JUVENILE PROGRAMS
The goal of the Juvenile Programs Unit is to prevent young people, arrested for relatively minor offenses, from engaging in further delinquent behavior. Program case managers also help to prevent youthful offenders from becoming adult offenders. The unit is headed up by Supervisor Sherwood “Woody” Hanford and staffed by case managers Amber Whiteman and Nat Whitehouse.

The highly successful Juvenile Civil Citation program and Teen Court use individual and family counseling, restitution, community service, curfew, letters of apology and other methods to help re-direct youth in the program back onto the right path.

The Intensive Delinquency Diversion Program (IDDS) is a longer-term program for more serious offenders. It targets education, job placement, youth and family counseling along with substance abuse and mental health counseling in its efforts to keep youth from committing further offenses.

Teen Court is funded through Monroe County from fees attached to court cases. The Civil Citation program and IDDS are funded through a Department of Juvenile Justice contract providing 32 slots for juvenile offenders overseen by three highly-trained case workers. It also receives money from fees attached to court cases.
SHERIFF’S OFFICE
ANIMAL FARM

The Sheriff’s Office Animal Farm is a unique facility housing approximately 150 animals of all types - from common barnyard animals to exotic birds and species from the tropical rainforest.

It is located underneath the main detention center on Stock Island. It is open to the public on second and fourth Sundays of each month from 1-3 p.m. It affords Monroe County families the opportunity to see and interact with animals in a family-friendly atmosphere free of charge. Special group visits can also be scheduled. The farm is supported in large part by donations from visitors.

This special place is a big hit with families and frequently sees visitors from local schools, nursing homes, and other programs such as the Boys and Girls Club, the YMCA and local church groups. The farm also gets many outside requests and attention from media worldwide and from other facilities interested in starting similar programs.

The farm and its operations are overseen by a paid employee - Jeanne Selander. The animals at the farm are cared for primarily by “Farmer Jeanne” as she is known, and by detention center inmates who benefit by learning to work closely with many creatures in need of the compassion and caring of a human being - an experience which cannot help but be a positive factor in their lives.

The farm began as a haven for homeless animals and to date, most of the animals on the farm come from the SPCA, or from owners who can no longer care for their animals.

Veterinarian services are primarily contributed by Dr. Doug Mader of the Marathon Veterinary Hospital. He regularly checks on the animals, administering medical care, vaccinations and other necessary services.

RESERVE PROGRAM

The mission of the Reserve Program is to support the operation of the Monroe County Sheriff's Office.

The Sheriff provides the reserve captain a position on his command staff for direct coordination with the rest of the office.

Reserves contribute to the operation of all divisions within the Sheriff's Office including the Honor Guard, Victim Advocates, Court Security, Aviation, Records, Special Investigations, HIDTA, the Dive team and parking enforcement.

Sworn reserve deputies work road patrol both supplementing patrol and covering shortages. Reserves can also be seen helping at special functions like New Year’s Eve fireworks, the Pigeon Key Festival, the Seven Mile Bridge Run, 4th of July parades, and Fantasy Fest, just to name a few.

The Reserve command staff consists of:

• Captain Ted Migala • Lieutenant Don Prince • Sergeant Harold Knowles • Sergeant Paul Petek • Sergeant Robert Burley

There are 38 members of the Reserve program. Eighteen are reserve deputies, 8 are auxiliary deputies, and 12 are civilian volunteers.

The Reserve program volunteered 8,980 hours in 2017 to the citizens of Monroe County.
Fighting the War on Drugs

SOUTH FLORIDA HIGH INTENSITY DRUG TRAFFICKING AREA

The Monroe County Sheriff’s Office is a major participant in the South Florida High Intensity Drug Trafficking Area program (HIDTA). The office coordinates joint efforts, intelligence and resources in Monroe, Miami-Dade, Broward and Palm Beach counties.

HIDTA’s goal is to disrupt illegal narcotics and money laundering organizations by working in partnership with numerous law enforcement agencies including the IRS, Customs and Border Protection, U.S. Coast Guard, Drug Enforcement Administration, Homeland Security Investigations, Florida Department of Law Enforcement, US Secret Service, FBI, and Key West Police Department.

These partnerships are vital as the criminal element travels across jurisdictional and criminal boundaries. Many criminal organizations are also organizing human trafficking, money laundering, identity theft and combining multiple criminal enterprises to make their operations more profitable.

NATIONAL HIDTA ASSISTANCE CENTER

The National HIDTA Assistance Center (NHAC) is located in Miami. Its mission is different from a traditional HIDTA. NHAC works with the office of National Drug Control Policy (ONDCP) to provide administrative assistance, financial controls, event coordination, media support and training to all 32 HIDTAs. Specifically, NHAC’s 17 Monroe County Sheriff’s Office employees and three contractors provide financial services to assist ONDCP in the administration of the HIDTA grant program.

SFLHIDTA INTELLIGENCE CENTER (SFLHIC)

The South Florida HIDTA Intelligence Center (SFLHIC) is a multi-agency investigative support center providing analytical assistance through specialized intelligence for law enforcement agencies in South Florida. The SFLHIC is located in Miramar, Florida in Broward County. The SFLHIC provides actionable intelligence though target research, organization analysis and development. Direct case support is available to state local, and federal law enforcement agencies in Broward, Miami-Dade, Monroe and Palm Beach counties.

MONROE HIDTA GROUP

Monroe County HIDTA task force agents and detectives work with agents from the U.S. Border Patrol, U.S. Department of Homeland Security, DEA, FBI, U.S. Customs and Border Protection, Air & Marine, IRS, U.S. Coast Guard, FDLE and the Key West Police Department / HIDTA Task Force.

Members conduct investigations leading to the disruption and dismantlement of smuggling, drug trafficking, historical drug trafficking and money laundering organizations that use the nation’s oceans, waterways, and highways as a means of transporting illegal drugs and currency. Agents and detectives have maintained coordination among federal, state, and local law enforcement to improve their ability to effectively address all crimes, threats, and hazards relating to our nation’s security.

The Monroe HIDTA group is overseen by Captain Don Hiller. Monroe HIDTA also serves as the fiscal fiduciary agent for the South Florida HIDTA and the Puerto-Rico-Virgin Islands HIDTA groups.
Law Office of
W. J. Heffernan Jr. Esq

46 years of aggressive representation
30 years in Monroe County
Specializing in Criminal Law & D.U.I. Law

Arrive on Vacation, Leave on Probation, Return for Violation

9703 Overseas Highway Marathon, FL  33050 • 305.743.2288

PARADISE TOWING

Worry Free, Damage Free Towing
24hrs a day, 7 days a week

MM48 • 202 20th St, Ocean • Marathon • (305) 743-0520 • (305) 743-6725, fax
ADMINISTRATING THE DETAILS

THE SHERIFF’S OFFICE BUREAU OF ADMINISTRATION IS RESPONSIBLE FOR ALL SUPPORT SERVICES WITHIN THE SHERIFF’S OFFICE. IT IS HEADED UP BY BUREAU CHIEF MIKE RICE, WHO IS A MEMBER OF THE SHERIFF’S COMMAND STAFF AND IS THE SHERIFF’S MAIN ADVISOR WHEN IT COMES TO THE ADMINISTRATIVE FUNCTIONS OF THE SHERIFF’S OFFICE. THE BUREAU INCLUDES THE FINANCE DIVISION, CENTRAL RECORDS/WARRANTS, INFORMATION SYSTEMS, PROPERTY AND EVIDENCE, HUMAN RESOURCES, EMERGENCY COMMUNICATIONS, RISK MANAGEMENT, AND GRANTS ADMINISTRATION.

FINANCE DIVISION

The function of the Finance Division is to account for and manage the fiscal resources of the agency. The staff reconciles and balances all accounts, prepares a complete set of financial statements for all funds, prepares the annual budget and ensures the money received from grants and federal agencies are spent in accordance with their specific requirements. The division is responsible for maintaining records for one general operating fund, 11 special revenue funds and three agency funds.

Other functions include calculating and disbursing checks to employees for payroll, as well as disbursing checks to vendors for supplies and services. All expenditures are reviewed monthly for compliance with the appropriate budget. Finance is proud to report that for the fifteenth consecutive year the Monroe County Sheriff’s Office received a perfect audit for fiscal year 2017. Given the agency had to account for over $83 million of budgeted expenses, this is quite an achievement!

MCSO BUDGET

MCSO FORFEITURE RECEIPTS

"The Finance Division is responsible for maintaining records for one general operating fund, 11 special revenue funds and three agency funds."
THE DIVISION OF CENTRAL RECORDS AND WARRANTS PROVIDES INFORMATION TO THE PUBLIC THOUGH IT’S CENTRAL RECORDS UNIT, WHILE THE WARRANTS UNIT ENSURES WARRANTS ARE PROPERLY ENTERED/SCANNED INTO LAW ENFORCEMENT DATABASES THEN UPDATED AS LAW ENFORCEMENT OR COURT ACTION IS TAKEN.

CENTRAL RECORDS
Under the direction of Supervisor Heather Bennett, Central Records is responsible for ensuring all offense reports have been completed and all associated paperwork digitally scanned. This unit also processes sealed and expunged records, and performs monthly audits to ensure FCIC/NCIC records are accurate and updated as necessary. A Uniform Crime Reporting (UCR) clerk in this unit provides FDLE with crime statistics for Monroe County.

Central Records assists the media, other law enforcement agencies, attorneys and other members of the public with records requests including digital video, accident reports, offense reports and arrest reports.

The unit continues to assist many offices in the Sheriff’s Office with the goal of becoming paperless so documents may be provided in a digital format whenever possible. Having records in a digital format means record requests can be handled more quickly and reduces the cost of paper and postage.

WARRANTS
Under the direction of Supervisor Tatyana Gordiyenko, the Warrants Unit is responsible for entry/scanning of all warrants and injunctions into the Sheriff’s centralized database and the National Crime Information Center (NCIC). Once entered into the database, warrants / injunctions are available anywhere to meet agency needs. This also ensures warrants are available to be served at any of the three detention facilities in the county.

Each warrants clerk is responsible for a specific task, including entry/scanning warrants, entry of injunctions, handling extraditions, conducting the FDLE audit to ensure warrant information entered into the database is accurate and doing an Accurint search to locate subjects with active Monroe County warrants.

JAIL RECORDS
Tiffany O’Connell is the manager and second in command for the division. She directly oversees the Jail Records Unit. This unit works 24 hours a day and oversees all inmate records from the time of arrest to release from any of the three detention facilities. Inmate records include those from other agencies whose inmates are housed in Monroe County facilities, such as the U.S. Marshals Service, Immigration and Customs Enforcement and Border Patrol.

Jail Records is striving to become paperless. All records are scanned into the centralized database at the time of arrest or hold, making them available county wide to meet agency needs. Jail Records scans sexual offender and convicted felon records / registrations to help other agencies better identify offenders.

INFORMATION SYSTEMS
Information Systems is charged with taking care of the computer and information technology needs of the Sheriff’s Office, including the installation, maintenance and repair of body worn cameras, in-car cameras, office computers, in-car computers, system printers and all system-related software. They are also charged with technology services at the county’s jails, including all cameras and the software and hardware that manages security systems.

While the main office of Information Systems is in the headquarters building on Stock Island, the division is responsible for computer technology services county-wide. Two employees maintain offices in Marathon and in the Roth Building on Plantation Key.
The goal of the Human Resources Division is to attract the most qualified applicants to the agency without regard to race, color, sex, age, religion, disabilities or ethnic origin. In addition, the division is responsible for ensuring the Sheriff’s Office is in compliance with all federal and state employment related laws, including Equal Employment Opportunity, the Americans with Disabilities Act, the Family Medical Leave Act, the Equal Pay Act, the Pregnancy Discrimination Act, the Health Insurance Portability and Accountability Act and many other applicable laws. The Monroe County Sheriff’s Office is an equal opportunity/affirmative action employer.

Human Resources is responsible for coordinating the agency’s promotional process, managing recruitment and hiring, random drug testing, annual physicals, Florida Department of Law Enforcement registrations and resignations, personnel and payroll changes, and administering all optional/supplemental benefits programs for employees.

The division communicates all employment related policies to employees; provides them with a formal process for grievance resolution; works with supervisors to create a high performing and diverse workforce; and develops staff excellence through training and consultation with employees, to encourage growth and opportunity and promote an overall positive work environment for all employees.
EMERGENCY COMMUNICATIONS

Emergency Communications is centrally located in Marathon at the Monroe County Public Works facility. The department provides high-quality communications via the 800 MHz P25 radio system to nearly 40 agencies and over 2000 users. This allows for interagency cooperation and communications on the system throughout the county and beyond. UHF paging service for fire/rescue is still provided and maintained, as well as cellular services for various county staff.

Traffic radar for most county and state law enforcement agencies in Monroe and south Miami-Dade counties are calibrated and certified through the department on a biannual basis.

County-wide 911 answering equipment was also recently upgraded by Emergency Communications. The 911 address database is kept up to date, and caller information verified with the Sheriff’s Office and Key West Police communications and vendors for accuracy. Call centers for the county were upgraded with new furniture and equipment providing staff a state of the art environment to conduct operations.

Emergency Communications also assisted in building a backup call center to better prepare for emergency situations that may arise in the county.

State DOH certifications for Communications staff countywide are tracked through the office as well as other mandated requirements.

Many more detailed duties are carried out by our highly skilled staff while responding to both every day and emergency situations. Focusing on safety, we strive for excellence.

PROPERTY AND EVIDENCE

The purpose of the Property and Evidence Division is to maintain evidence and seized or recovered property in accordance with federal, state and local statutes.

The headquarters of the Property and Evidence Division is located in Key West. We have satellite offices at the Marathon substation and Plantation Key substation. The Key West office is open Monday through Friday, 8 a.m. to 5 p.m. Marathon is open Tuesday and Thursday and the Plantation Key office is open Monday, Wednesday and Friday.

The main responsibilities of the Property and Evidence Division are to take custody of all property and evidence, including property and evidence from other law enforcement agencies. Items must be fully documented and stored properly and securely, to preserve items in the condition in which they are received. Some items are required to be sent for laboratory analysis; other items are held for court or returned to the owner. In all cases, the division must maintain an unbroken and complete chain of custody.

Laura White

Diana Odell

TROPICAL LIVING MAGAZINES
(over 30 magazines annually)

#1 BEST OF MARATHON
THE BUBBAS - Key West People’s Choice

PREFERRED PROGRAM PARTNER OF:
MARATHON SEAFOOD FESTIVAL / KEYSTOCK
OCEANFEST / KEY WEST SEAFOOD FESTIVAL
MONROE COUNTY BOARD OF COMMISSIONERS and many more...

A HOMETOWN PAPER YOU CAN BE PROUD TO CALL YOUR OWN

www.keysweekly.com
THE BUREAU OF CORRECTIONS
CONSISTS OF THREE JAIL
FACILITIES – THE KEY WEST
DETENTION CENTER, HOUSING UP
TO 597 INMATES; THE MARATHON
DETENTION CENTER, HOUSING UP TO
57 INMATES; AND THE PLANTATION
KEY DETENTION CENTER, HOUSING
UP TO 46 INMATES. THE TOTAL DAILY
AVERAGE INMATE POPULATION IN
2017 WAS 519 INMATES.

The overall mission of the Corrections
Bureau is to provide for custody, control,
care, and treatment of incarcerated
inmates. The facilities also offer a variety
of programs to inmates who wish to make
a positive change in their lives, including
educational programs, work related and
rehabilitative programs aimed at changing
behaviors so when an inmate is released,
he or she has a chance at becoming
a productive, contributing member of
society.

Since October 2000, the Bureau of
Corrections has successfully passed five
state accreditation inspections by meeting
all 250 standards set forth by the Florida
Corrections Accreditation Commission
(FCAC). In addition, the Bureau of
Corrections is nationally accredited by the
American Corrections Association, the
world’s largest corrections accreditation
association. The bureau is proud of its
ability to meet the difficult and exacting
standards required to be a professionally
accredited detention bureau both
nationally and in the state of Florida.

The Corrections Bureau provides
processing and detention services for
all law enforcement agencies in Monroe
County. In 2017, 4,856 people were
booked through the three jail facilities.
Processing an inmate involves intake,
medical screening, fingerprinting,
photographing, and classification of
each person. Technology plays a key
role, particularly through video-imaging
and electronic or inkless fingerprinting.
The automated fingerprint identification
system called “Live Scan”, offers real time
positive identification on all arrestees.
We also use facial recognition technology
which has been successful at identifying
new intakes giving false information. A full
body scanner detects and helps prevent
dangerous contraband that inmates
may carry on or inside their bodies
from entering the facility. The scanner
enhances the safety of both inmates and
detention deputies.

Monroe County detention facilities
utilize the direct supervision model. This
style of management uses correction
deputies working directly within inmate
living areas. The units and dorms house
from 54 to 95 inmates each.

The absence of barriers such as bars,
steel doors and catwalks typically found
in an “old style” jail allows our deputies
to control all areas in the jail including
passageways and secure rooms. In this
way, inmates’ activities and behavior are in
direct control of correction deputies.

In a continuing effort to save the
taxpayers’ money, the Sheriff’s Office
leases unused bed space in the main
detention facility to federal agencies
such as the U.S. Marshals Service at a
cost of $90 per day per inmate and to
Immigration and Naturalization Service
and U.S. Border Patrol at a cost of $87
per day per inmate. Money received
from these contract beds goes into the
Monroe County general fund to offset the
cost of operating the detention facilities.
The agency collected $2,651,534 from
contract beds during 2017.

Incarceration should never be a “free
ride” and the Sheriff’s Office is always
looking for ways to offset the cost to
taxpayers of operating its facilities. Total
jail related fees collected from inmates
for 2017 were $226,855. Fees charged
in our facilities include: a $20 booking
fee, an inmate subsistence fee of $1 per
day per inmate, the inmate commissary
which sells extra day to day necessities to
inmates, indigent packs, mattress rentals,
check writing fees, reading glasses, legal
services and some medical services.

The Corrections Bureau is also
charged with transporting inmates into
and out of the County, to and from court
and to other required activities. The Jail
Transportation Unit transported 9,576
inmates in 2017.
COMMUNITY SERVICE

Members of the Corrections Bureau participated in numerous community events throughout the year such as providing care packages to the homeless, assisting MARC House with their annual Christmas tree sale, Relay for Life fund-raising activities, Soldier Ride, Special Olympics Law Enforcement Torch Run and joining in the Children’s Day and National Night Out events throughout the Keys. One annual project is the collection of bikes for kids at Christmas.
INMATE PROGRAMS
The Inmate Programs and Services Division handles the daily needs of inmates including mail, laundry, accounting, commissary, religious and educational programs.

Multiple volunteers donated over 1,954 hours in 2017 to assist in this division. A part-time facility chaplain is on staff to provide for the religious needs of inmates.

JAIL IN-HOUSE PROGRAM
The Jail In-House Program (JIP) provides substance abuse services for inmates. These services include assessment and treatment planning, individual and group counseling, addiction and co-occurring education, relapse and recidivism prevention planning, employment and financial skills, trauma informed services, transition/discharge preparation and continued recovery planning. Recidivism rates for 2017 are based on those inmates who completed treatment and were rearrested during 2017: 8.3% of men and 8.3% of women were rearrested after participating in the program this year.

BEHAVIOR MODIFICATION PROGRAM
The Behavior Modification program continues to help inmates modify their behavior and develop skills to assist their transition back into society. This program offers classes in life skills, anger management and parenting for both male and female inmates. A class is also offered for male batterers.

INMATE WORK RELEASE PROGRAM
The Work Release program allows selected, low risk offenders to work in the community while completing the terms of their sentence. The program gives the offender a marketable trade or skill which reduces recidivism. The offender also has the opportunity to pay restitution for their crimes, help support their families while incarcerated and experience a more positive transition back into the community.

INMATE WORKERS PROGRAM
The Inmate Workers program saves taxpayers significant money by assigning inmates to work details with County Public Works, municipalities and other public service agencies in Monroe County. The program saved taxpayers an estimated $336,009 in labor costs with hours figured at minimum wage. Inmate workers clean Sheriff's Office buildings, work in the main Detention Center kitchen preparing inmate meals, maintain Sheriff's Office landscaping, work at the Sheriff's Animal Farm and perform many similar duties for Monroe County government buildings, public parks and roadways.

THE CLASSIFICATION UNIT
This unit determines custody and housing assignments for all inmates. It also processes court information and release documentation. Inmates are screened closely for suitability for work inside and outside the facility. Their talents are taken into consideration for work assignments. Special attention is required for high-profile inmates in need of special housing and other special care. A computerized Smart Cop Jail Management System helps identify violent felons, escape risks, sexual predators and inmates who are required, for various reasons, to submit DNA samples to the state of Florida.

JAIL HEALTH SERVICES
In 2017, Armor Correctional Health Services handles inmate medical care under the direction of a medical health administrator, including medical, dental, and psychiatric services. Inmates are charged a fee for services but no inmate can be denied medical care due to the inability to pay. An electronic medical records system was recently implemented to better manage inmate medical care.

JAIL FOOD SERVICES
In 2017 contract provider Aramark Correctional Services provided three meals a day to inmates, serving over 613,924 meals in 2017. The commissary department has a TouchPay kiosk installed in the Key West jail lobby for self-release/bail payments and deposits to an inmate’s commissary account. TouchPay via Aramark, is an efficient and convenient system for families and friends as it accepts cash, credit card or debit card payments in person, over the internet or over the phone.

EMPLOYEE DEVELOPMENT
In an effort to maintain a local workforce, the Sheriff’s Office regularly sponsors a corrections academy. Participants are chosen after completing an application process including interviews and a physical fitness test. Those selected then complete a 420 hour course and take the state exam. Passing the exam certifies the individual as a Florida corrections officer. The officer completes a 12 week on the job training before being assigned to a shift.

The Sheriff’s Office has a master deputy program to recognize deputies with exceptional work history and performance. Criteria includes, but is not limited to, three consecutive annual above standard performance ratings, 98% attendance in the past three years, at least 30 semester hours of college level education, and a minimum of 20 hours of annual community service.

A tuition reimbursement program is available promoting higher education. Personnel are encouraged to achieve a Bachelor’s Degree from an accredited college or university. When approved, tuition cost is reimbursed at a percentage applicable to the grade level received upon course completion and the officer is then eligible for salary incentives.
In a medical emergency, every minute matters. So, at Lower Keys Medical Center, you’ll find faster care in the emergency room. We work diligently to have you initially seen by a medical professional* in 30 minutes – or less. And, with a team of dedicated medical specialists, we can provide a lot more care, if you need it.

The 30-Minutes-Or-Less E.R. Service Pledge – only at Lower Keys Medical Center.

LKMC.com

5900 College Road • Key West, FL 33040

*Medical professionals may include physicians, physician assistants and nurse practitioners.
Employees of the Year

The employees of the year are chosen from all of those who received one of the Sheriff’s employee of the quarter awards throughout the past year. “The people chosen for this award have shown they stand out from the rest in both their commitment to our agency and to our community,” said Sheriff Rick Ramsay.

The yearly award winners received a special plaque from the sheriff in recognition of their exemplary work, and a badge to wear on their uniforms with the designation “Officer [or Employee] of the Year.” In addition, they each receive a check for $500 which, in 2017, was donated by Centennial Bank, and $500 from the Sheriff’s Office. The cadet of the year receives $100 donated by Centennial Bank, with a matching amount from the Sheriff’s Office.

The Cormier Memorial Award, given to the Sheriff’s Office sworn law enforcement officer of the year, is named for Deputy David Cormier, a Sheriff’s reserve deputy killed in the line of duty in a traffic accident in November of 1989. Members of the Cormier family attend the ceremony each year in memory of their loved one who gave his life in service to the community.
Employees of the Quarter

FIRST QUARTER AWARDS

In the photo, left to right: Support member of the Quarter Supply Clerk Patricia Lopata, Explorer of the Quarter Captain Annabelle Marcey, Sheriff Rick Ramsay, Law Enforcement Officer of the Quarter Road Sergeant Jason Madnick and Bureau of Detention Deputy of the Quarter Deputy Crystal Pita.

SECOND QUARTER AWARDS

In the photo, left to right: Law Enforcement employee of the Quarter Detective David Fernandez, Support member of the Quarter Records Clerk Brittany Brown, Sheriff Rick Ramsay, Explorer of the month Aaron Portal and Detention deputy of the Quarter Transportation Deputy Robert Wolff.

THIRD QUARTER AWARDS

In the photo, left to right: Reserve Deputy of the Quarter Jennifer Ettish, Explorer of the Quarter Shahed Shvuo, Sheriff Rick Ramsay, Deputy Sheriff of the Quarter Martin Harbin and Detention Deputy of the Quarter David Stubblefield.

FOURTH QUARTER AWARDS

Quarterly award winners, left to right: Reserve Joel Widell, Explorer Chase Taylor, Sheriff Rick Ramsay, Detention Sgt. Fernando Lopez and Deputy Matthew Cory. Not pictured, Support member Susie Salazar.

QUARTER AWARD SPONSORS

COLDWELL BANKER
SCHMITT REAL ESTATE CO.

LOCAL ENTERPRISES
3201 Flagler Ave, 9101

FIRST STATE BANK
OF THE FLORIDA KEYS

Mariners Hospital
BAPTIST HEALTH SOUTH FLORIDA
Years of Service

SHERIFF’S MEDALS
Deputy David Campbell
Deputy Jean Gonzalez
Deputy Ignacio Molina
Deputy Seth Hopp
Detention Deputy Robert Wolff

RETIREMENTS
David Chavka
Manuel Cuervo
Tondra Davis
Matthew Dowling
Curtis Garbett
Beverly Greene Mingo
Robert Inscoe
Raymond Jodlowski
Karen King
Michelle Lee
Franklin Madiedo
Wanda Martin
Denise Martinez
Diane Mimosa
Kevin Mimosa
Evan Mosley
Hanan Paslay
Anna Pena
Richard Rohrer
Michael Sharp
Glenn Test
Debra Tobin
Geraldine Wallace
Christopher Wyatt

YEARS OF SERVICE

5 YEARS
Erica Albury
Anthony Anderson
Dempsey Ballard
Gabrielle Berger
Aaron Coller
Anaray Corzo
Nathan Curry
Harold Davis
Denise Dery
Joseph Gatiff
Ashlie Hernandez
Cecelia Hoverson
Mark Jewell
Gelina Jolimeau
Donatella Kelly
Anthony Lopez
Tinesha Mitchell
Jackson Pierrilus
Crystal Pita
Leyany Roble-Soca
Danilo Scott
Janessa Simmons
Kendrick Wooding

10 YEARS
William Daniels
Polly Deihl
Donniee Deihl
John Fleagle
Genine Hernandez
John Hiller
Michael Hughes
Kenson Jean-Baptiste
Todd Jones
Juan Martin-Reyes
Susan Nesmith
James O’Neill
Elesia Perry
Thomas Riccio
Richard Wang
Scott Ward
Winston Word

20 YEARS
Timothy Age
Julio Alvarez
Rita Hinerman
Patrick Major
Derek Paul
Sheila Seago

25 YEARS
Peggy Carey
Michael Grattan
Thomas Kifney
Joseph Linares

30 YEARS
Angela Glover
Lawrence O’Neill
Richard Ramsay
Matthew Koval

35 YEARS
Rachelle Gates
Lee Ann Holroyd

MISSION
It is the mission of the Monroe County Sheriff’s Office to suppress, prevent and deter crime with the relentless pursuit of all criminals as a top priority. We will operate safe and professional detention and court security services throughout the Keys. We are dedicated to keeping our communities and roadways safe while providing the highest quality of service to our residents and visitors. We are committed to the Keys!

VISION
Our vision is to enhance the quality of life in the Florida Keys through strong community partnerships in a way that maintains the public trust. The men and women of the Monroe County Sheriff’s Office will pursue the highest standards of Law Enforcement excellence in everything we do.

CORE VALUES
Honesty
Professionalism
Commitment to Community
A SPECIAL THANK YOU TO THE WOMEN & MEN WHO DEFINE HONESTY, PROFESSIONALISM AND COMMITMENT TO THE COMMUNITY IN THE KEYS. THANK YOU FOR KEEPING US SAFE.
We proudly support the men and women of the Monroe County Sheriff’s Department and thank them for their bravery, commitment and service to the Florida Keys and our local communities.
Important Numbers to Know

IN AN EMERGENCY, DIAL 911

TO REPORT A NON-EMERGENCY INCIDENT
call Sheriff’s Office Communications (305)289-2351

TO CONTACT THE SHERIFF’S OFFICE
Sheriff’s Administrative Headquarters (305) 296-2424
Central Records Unit (305) 292-7050
Media Relations Division (305) 809-3002
Human Resources Division (305) 292-7044
Crime Stoppers of the Florida Keys 1-800-346-TIPS

PATROL DIVISIONS
Freeman Substation, Cudjoe Key (305) 745-3184
Marathon Substation (305) 289-2430
Islamorada Substation (305) 664-6480
The Roth Building, Plantation Key (305) 853-3211
Special Operations (305) 289-2410
Detention centers
Main Detention Center, Stock Island (305) 293-7300
Marathon Detention Center (305) 289-2420
Plantation Key Detention Center (305) 853-3266

FOLLOW US ON FACEBOOK
MCSO - Florida Keys

FOLLOW US ON TWITTER
MCSOnews

VISIT OUR BLOG
floridakeyssheriff.blogspot.com

FIND OUR SMARTPHONE APP
at the Apple Store or on Google Play

OUR WEBSITE IS
www.keysso.net
PROUD SUPPORTER OF THE MONROE COUNTY SHERIFF’S OFFICE.

THANK YOU FOR YOUR DEDICATION AND SERVICE.